

CHANGED YOUR MIND? –

If you are not completely satisfied with your purchase, Unlike Humans are pleased to offer the highest standard of customer service. All unworn merchandise may be returned in its original package, along with the receipt, for up to 14 days from the date of purchase. Refunds will only be made in the manner in which the payment was made. Shipping charges are non-refundable, except in the limited circumstances described below.

ORDER DATE	ORDER NUMBER	CUSTOMER NAME	CUSTOMER PHONE NUMBER	CUSTOMER EMAIL

- Refunds will be made to the original purchaser, in the original method of payment
- Item must be in perfect condition, unworn
- Original packaging with any related accessories, instructions booklets, labels, protective covers, leaflets or boxes

QUANTITY	PRODUCT NAME	SIZE	REFUND	EXCHANGE	RETURN CODE

RETURNS CODES –

1. Damaged
2. Not required
3. Ordered more than one
4. Arrived too late
5. Incorrect item sent
6. Too big
7. Too small
8. Too long
9. Too short
10. Does not match description / image
11. Received as a gift*
12. Faulty

*Exchange for E-Giftcard

REFUNDS/EXCHANGES –

All refunds will be made as per the original method of payment that was used for your purchase. Please allow 14 days for us to process the credit to your card. Once the Credit is processed it can take between 1-14 days for it to reflect in your account. You may exchange (UK only) your purchase as we receive the unwanted item within 14 days.

REFUNDS ON SHIPPING CHARGES –

If there is an error with your order, or you received damaged products, shipping charges will be refunded (Please contact customer services). We would recommend returns be sent via a recorded method of postage/courier to:

Unlike Humans Returns, Unit B4: 1&2, Heywood Distribution Park, Heywood, United Kingdom, OL10 2TT

Return shipping charges must be paid by the customer in these cases. Please ensure that you include the name of the person on the original order or Paypal receipt.

FOR ALL ENQUIRIES PLEASE CALL - 01706 550830 (MON - FRI 10AM - 4PM) OR EMAIL INFO@UNLIKEHUMANS.COM